

## Appendix 2

### NRCPD Complaints Flowchart

CC = Complaints Committee

CoC = Code of Conduct

CPD = Continuing Professional Development

PSP = Professional Standards Panel

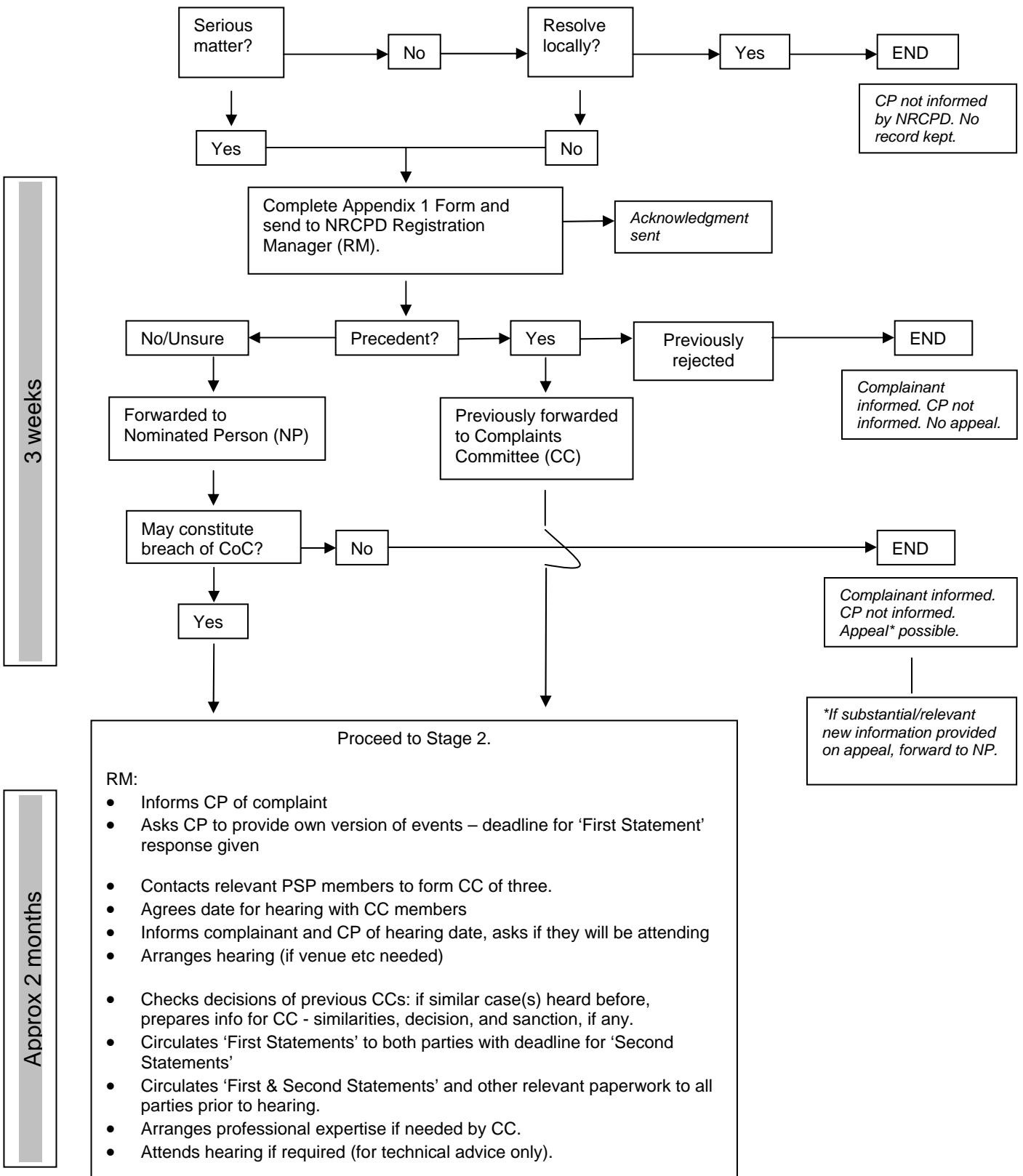
AC = Appeals Committee

CP = Registered Communication Professional

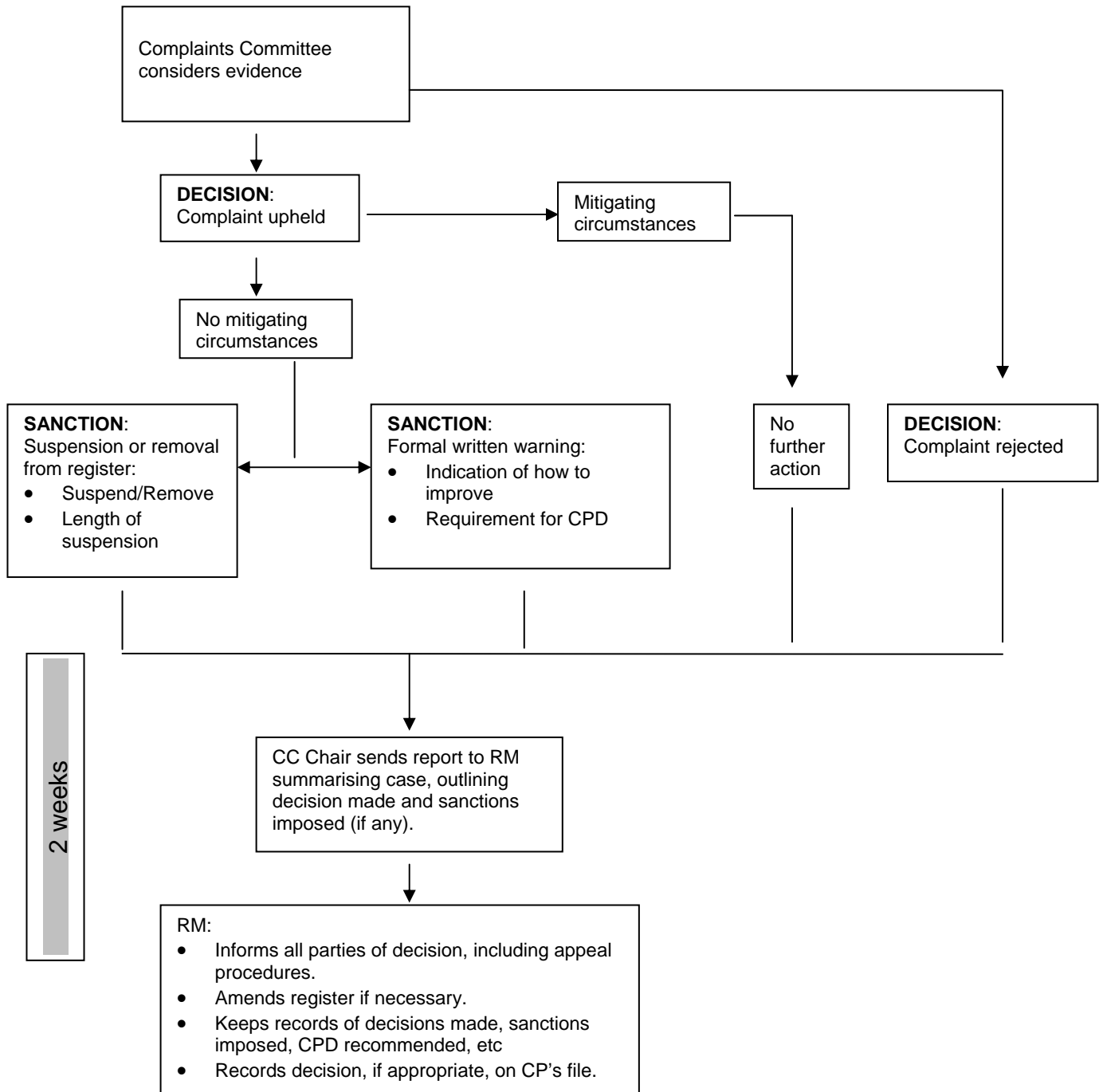
NP = Nominated Person

RM = Registration Manager

#### Stage 1 – Initial Filtering Process



## Stage 2 – Complaints Committee



### Stage 3 – Appeals Committee

