

# NRCPD

The National Registers of Communication Professionals  
working with Deaf and Deafblind People

Dear colleague

I am writing to you in my capacity as chair of NRCPD about the importance of registration of communication professionals.

As you may know, [NRCPD](#) regulates communication professionals who work with deaf and deafblind people. We hold [registers](#) for interpreters for deafblind people, lipspeakers, notetakers, sign language interpreters, sign language translators and speech to text reporters.

## What registration means

NRCPD registration guarantees the registrant has met the minimum requirement to practise. If a communication professional is registered with NRCPD it means a service user can be confident they

- have the necessary qualifications;
- are bound by a [Code of Conduct](#);
- have completed a [Fit and Proper Persons Declaration](#); and
- are required to continue their professional development.

## Why we do it

Our reason for holding the registers is simple: public protection. If a communication professional does their job badly the consequences can be serious. It can threaten the life or liberty of a service user. Registration reduces the chance of something going wrong by setting standards of training and conduct that must be met.

It also means a service user can make a complaint to us when something does go wrong. We can objectively review the complaint and take action if necessary. And we can try and make sure something similar doesn't happen again.

### Please address further correspondence to:

NRCPD, Mersey House, Mandale Business Park, Belmont, Durham DH1 1TH  
Telephone: 0191 383 1155 Text: 07974 121594 Fax: 0191 383 7914  
Email: [enquiries@nrcpd.org.uk](mailto:enquiries@nrcpd.org.uk) Website: [www.nrcpd.org.uk](http://www.nrcpd.org.uk)

## **Benefits to you**

The NRCPD badge is well recognised and regarded by both service users and purchasers of communication services, such as the NHS and education institutions. Increasingly, they expect to see it.

The Ministry of Justice has made it a requirement. Communication professionals working in a court, police station or other legal agency should, where possible, be registered with NRCPD.

This is because purchasers take the care of their clients and customers very seriously. So they value the peace of mind NRCPD registration gives them.

By using only registered communication professionals, an agency demonstrates its own concern for public protection. It tells your clients you are dedicated to providing a safe, high quality service.

I therefore hope you will consider using only NRCPD registered communication professionals. But if you have any questions or would like to discuss this, please feel free to contact us via [enquiries@nrcpd.org.uk](mailto:enquiries@nrcpd.org.uk), 0191 383 1155 (telephone) or 07974 121594 (text).

Kind regards

A handwritten signature in blue ink, appearing to read 'Huw Vaughan Thomas'.

Huw Vaughan Thomas

Chair