

NRCPD Practitioners' Forum

Meeting at 1.00 pm 12 June 2018 - Minutes

Present

- Gail Dixon ASLI
- Andy Carmicheal ASLI
- Alan Haythornwaite VLP
- Beverley Roberts ALS
- Dian Donovan ANP
- Jayne Oakes Interpreter for Deafblind
- Mary Sorene BIVR

In attendance

- Kate Price NRCPD
- Marcus Hawthorn NRCPD

Apologies

- AVSTTR
- ALAS

Minutes of 05 February 2018 meeting

GD asked for an update about the CPD review. KP said the working group had been convened and a date for a meeting would be set soon, the meeting would take place later this year.

BR asked if the CPD review could include looking at the issues around the competence of newly qualified registrants

The minutes were approved.

NRCPD Update

Marcus Hawthorn introduced himself as the Director of Development for NRCPD.

Separation Plans

MH updated the forum on plans for full separation from Signature.

NRCPD is aiming to achieve full separation from Signature by 2020.

There are 3 parts to the separation process, strategic separation i.e. fully separating governance between NRCPD and Signature, operational separation e.g. fully separating staff from Signature and service level, e.g. full separation of business services such as finance and HR.

The first 2 are the most important.

NRCPD also will be more transparent and this links with value for money. There will be a review of what is published on the website e.g. registration policies and how we make decisions about complaints.

NRCPD will also build up engagement with stakeholders and is planning a survey of the community.

Jo asked how separation would be funded. MH confirmed all NRCPD activity including separation is funded by registration fees.

Fees would be discussed at the upcoming Board meeting in July. The Board would decide if there would be a fee increase for 2019.

NRCPD Investigating Complaints/Complaints Procedure

AH asked if records of complaints are always held on file or if they expire after a length of time. Do registrants always have to declare complaints made about them on when renewing, or do they only need to do this for a certain length of time. KP responded that the current policy is that complaints records are always held on file and they do not expire, and that registrants do have to declare any complaints made about them at every renewal.

NRCPD also keeps records of complaints that are made but not taken forward, or where there is no case to answer. This is because this is important information for NRCPD as we need to understand who makes complaints and why.

AH asked if NRCPD would take any action if a registrant made a complaint about another registrant and it was found that the complaint was malicious.

The complaints process does not explain what would happen if a complaint was found to be malicious. The complaints committee might offer advice to NRCPD if a complaint was found to be malicious, this would be on a case by case basis.

GDPR and Effects on Interpreting

NRCPD has a new data commitment and had update the privacy policy before GDPR came into effect.

NRCPD did not have to seek explicit permission from registrants to contact them. NRCPD contacts registrants to give them information, not for marketing reasons and has a legitimate interest in communicating with registrants.

Freelance interpreters are responsible for ensuring they have processes in place to comply with GDPR.

Trainee Sign Language Interpreters

GD is concerned about the TSLI standards and that more clarification about the assessment process for trainees is required.

The work around standards of TSLI is still in progress and NRCPD intends to make further improvements to the policy. The assessment process would be reviewed as part of the next stage.

BSL Learners

AC raised the issue of people with BSL qualifications but not interpreting qualifications undertaking interpreting work, and asked if NRCPD be more vocal about this issue.

NRCPD will consider if more can be done about this issue.

AOB

JO asked if NRCPD could do anything to promote the level 6 deafblind qualification which is a route to registration. NRCPD had passed names of anyone who had expressed an

interest in the qualification to Signature. However it is up to the awarding bodies to promote their qualifications.

AC asked how qualified interpreters who had qualified in a different country and want to practice in the UK could register with NRCPD. KP said, if they achieved level 6 or equivalent in BSL their interpreting qualification could be mapped by an independent consultancy. This is on a case by case basis.

Date of next meeting

The next meeting would take place in October or November and would be a conference call.

Signed

Kate Price

Register Services Manager

NRCPD