

NRCPD Practitioners' Forum

Conference Call at 12.00 05 November 2018 - Minutes

Present

- Andy Carmichael ASLI
- Vikki Bridson-Vice VLP
- Beverley Roberts ALS
- Eileen Bainbridge ANP
- Jayne Oakes Interpreter for Deafblind
- Mary Sorene BIVR
- Julia Jacobie AVSTTR

In attendance

- Kate Price NRCPD
- Marcus Hawthorn NRCPD

Apologies

- ALAS

Review of minutes of 12 June 2018 meeting

Dian Donovan attended the meeting as representative of ANP not ALS.

The minutes were agreed.

Update on Separation Plans

MH gave an update on operational separation from Signature.

A Registration Service Officer had been recruited and would be in post later in November.

Another person would be recruited by the end of January, and this person would mainly

work on the complaints process. The two new posts mean that NRCPD core business operations will be carried out by NRCPD staff rather than Signature staff.

In June 2019 a third new staff member will be recruited, this post will be focused on external communications.

We have welcomed two new trustees to the Board, an Honorary Treasurer and a Registered Speech to Text Reporter.

The first phase of the IT project to separate NRCPD IT from Signature IT was imminent. A new phone number for NRCPD would be announced soon, the new number is a dedicated number for NRCPD and we will no longer share a phone line with Signature and all calls will be answered by NRCPD staff.

The next phase of the IT project would take place in 2019 and include the separation of the database from Signature.

NRCPD Survey

MH informed the forum that we would be conducting a stakeholder survey in early 2019, and NRCPD wanted ideas from the professional associations about topics that the survey should include.

The survey would be available in BSL and the Deaf organisations would be invited to respond as well as individual practitioners and the professional associations.

BR asked about the aim of the survey. MH said the survey would help inform NRCPD how it will develop as a regulator.

BR suggested that agencies and procurement services are included as a topic in the survey.

JO said we must consider how we approach Deafblind people to take part in the survey.

MH asked for the suggestions from the professional associations for topics and ideas to be submitted by the end of November.

Re-mapping Interpreting Courses

KP gave an update on the re-mapping of the interpreting courses against the new NOSI, and informed the group that the work would continue and aim to be completed in 2019.

CPD Policy Review

KP gave an update on the CPD policy review and informed the group that the CPD working group would meet on 12 November and hoped the meeting would be positive and collaborative.

Complaints Process

MH informed the forum that the complaints process requires a review and this was planned for early 2019. Case 'law' around processes is always shifting, and as new cases test the limits of the process, it's important to ensure that our process keeps up with the changing landscape of the profession.

The review would also take into account timescales for completing investigations into complaints and what can and can't be published in relation to findings of complaints committees. The professionals would be consulted about the review of the process and there would be a working group.

AOB

EB asked if there had been any progress in mapping the OCN electronic notetaking qualification. KP confirmed that this piece of work would take place in 2019.

EB asked if the results survey of Notetakers commissioned by Signature was available. KP advised that EB should contact Signature directly for this information.

EB informed the group that Notetakers are concerned about DSA QAG, which sets standards for interpreting and notetaking in education as people who aren't properly trained and qualified are working in education with deaf people.

AC advised that these issues are repeated in MOJ and DWP. JO added that incorrect qualifications are listed on frameworks.

MH said that NRCPD does need to build capacity to influence policy and frameworks, and this would be looked at after separation has been achieved.

Date of next meeting

The next meeting would take place in late February in York.

Signed

Kate Price

Registration Services Manager

NRCPD