

NRCPD Practitioners' Forum

Meeting – 1:30 on 17 October 2017 Minutes

Present

- Gail Dixon (ASLI)
- Alan Haythornthwaite (VLP)
- Beverley Roberts (ALS)
- Jayne Oakes (Interpreters for deafblind people)

In attendance

- Alan Peacock (NRCPD)
- Kate Price (NRCPD)

Apologies

- Elieen Bainbridge
- Jean Gough
- Nicole Harrsion

Minutes of 25 July 2017 meeting and matters arising

1. Gail Dixon (GD) asked for an update on the CPD review. Alan Peacock (AP) advised this would be covered under item 4.
2. GD enquired about registration fees, and in particular why fees for sign language interpreters and translators are higher than the other registered professions. AP informed the members that a NRCPD strategic planning day was being held on 23 October and financial planning would be on the agenda, including fees. Any changes to differentials would be addressed next year.
3. Alan Haythornwaite (AH) thanked the Chair of NRCPD Liz Duncan for her contribution to the VLP conference.
4. The minutes were approved.

NRCPD TSLI Standards

5. AP advised that the Board had approved the recommendations to the changes to the TSLI standards.
6. Kate Price (KP) gave an overview of the implementation plan and a provisional date of March 2018 for implementing the new standards.
7. AP recorded thanks to Vikki Bridson-Vice and Mo Saville for their contribution to the working group.

CPD review and audit

8. AP advised that a lot of time had been devoted to this item during the September Board meeting. AP had provided the Board with a summary of the responses from the consultation, together with the complete individual responses from each person and organisation. The Board had been impressed with the scope and quality of the responses and felt improvements could be made.
9. Recommendations for amendments to the current CPD and audit policy will be presented at the December Board meeting.
10. An extract from the auditors' 2017 report, providing advice for registrants about CPD and the audit process, would be included in the October newsletter.
11. GD asked if more detailed feedback could be given to registrants.
12. Jayne Oakes (JO) asked if NRCPD could notify registrants selected for audit of the outcome, along with feedback.
13. These requests would be taken into account when reviewing the CPD audit policy.
14. JO asked if auditors were able to make judgments on CPD for interpreters for deafblind people. AP advised that if the auditors had queries about CPD content then appropriate professional advice would be sought.

Review of NOSI

15. AP advised that we are still waiting to here from the NOS UK panel about the outcome of the review. Once more information had been received it would be circulated in the newsletter.

Complaints process including causes for concern

16. AH asked if D/deaf people make complaints and if they find it difficult. AP advised that people can submit complaints in BSL. GD advised that some deaf people may be concerned about submitting a complaint in BSL in case the interpreter being complained about was asked to translate the complaint. KP advised there were procedures in place to prevent that happening.

17. AP had attended and presented to a deaf club in Nottingham, and would be attending more in the coming months to speak to deaf people about NRCPD and, in particularly about the complaints process.

18. JO suggested that NRCPD should contact the deafblind associations such as Sense, Deafblind UK and NADP to facilitate speaking to deafblind people about NRCPD.

19. AP advised that complaint summaries would be published on the website soon.

20. In response to a question from AH, AP advised that we do receive complaints from agencies; however, these are relatively few in comparison to those received from other sources, and it was likely that agencies would either deal with complaints under their own procedures or not at all.

Verification of DBS and registration details

21. GD advised that it is becoming increasingly difficult for registrants to obtain DBS checks, due to the DBS view that they are not required for communication professionals.

22. The members of the forum also expressed concern that NRCPD does not ask to see a copy of registrants' DBS. AP explained that NRCPD is not an employer of registrants and, therefore, is not permitted by law to demand sight of DBS certificates. All

registrants are asked to make a declaration about DBS when applying for or renewing registration.

23. AP agreed to look into these issues and make some action points.

Registration/qualifications for interpreters for deafblind people

24. GD enquired if there were any approved qualifications for people wanting to train to be interpreters for deafblind people. KP advised that a Signature level 6 course had recently been approved as a route to registration.

Court Monitoring

25. AH explained that interpreters are observed by an assessor when working in court. This is conducted by the organisation providing quality assurance services for Clarion, which holds the MOJ contract. AH asked if being observed could be counted as CPD.

26. AP and KP explained that being observed was not CPD; however, if the assessor provided the interpreter with feedback, and the interpreter used the feedback to make some learning points, then this could be counted as CPD.

GDPR

27. AH asked if NRCPD is prepared for the upcoming changes to data protection legislation. AP advised that the ICO have not yet made a decision.

Safeguarding

28. GD informed the group ASLI is working with a group of social workers looking at best practice for interpreters in this setting. A report will be published soon.

29. GD asked if safeguarding training should be mandatory for RSLI.

AOB

30. AH asked the forum to consider options other than face to face meetings or conference call, such as a group chat or video call.

Date of next meeting

31. KP to canvas for dates in early February. This meeting will be via conference call

Action Points

1. Look into why Registrants are having difficulty obtaining DBS checks, and is there a way NRCPD can monitor if they have a valid one.